

Connection Reading: _____

Account Number: _____

City of New Bloomfield

501 Glenwood Avenue
P.O. Box 77
New Bloomfield, MO 65063
(573) 491-3614
nbcity@embarqmail.com

Application for Utility Services

Requested Connection Date: _____ Service Address: _____

Customer Name: _____ Spouse/Roommate Name: _____

Billing Address (if different than above): _____

Phone: _____ Alternate Phone: _____

Employer: _____

(Legible photocopy of driver's license or photo ID is required to be accompanied with completed application.)

Own: Rent: Landlord's Name: _____

Landlord's Phone No.: _____

THIS AGREEMENT made and entered into by and between the undersigned Customer(s) and the City of New Bloomfield, Missouri, as it relates to the providing of the City to the Customer(s) of sewer service, water service and trash service, any or all of which are hereinafter referred to as service to the Customer(s), WITNESSETH:

The Customer(s) covenants and agrees with the City that in consideration of the City having provided any or all of the services that:

1. The Customer(s) hereby makes application for service to be used at the above address and agrees to abide by the New Bloomfield City Ordinances and the rules and regulations now in effect, or that may be hereafter adopted, governing the rules and regulations.
2. The Customer(s) understands that the utility bills are mailed out around the first of the month and **are due before the close of the business day (5:00 pm) on the 15th of each month.** If the 15th falls on a weekend, payment must be received by 5:00pm on the next business day to avoid late fees.
3. The Customer(s) understands that if for any reason a bill is not received prior to the 15th of the month, it is the customer's responsibility to contact City Hall to find out the amount owed.
4. The Customer(s) understands that if the utility bills are not paid **before the close of the business day on the 15th,** a **penalty will be assessed of 10% of the total bill or a minimum charge of \$5 (five dollars) whichever is greater.**
5. The Customer(s) understands that if full payment plus penalties is not received **by the close of the business day (5:00 pm) on the 25th,** a **fee of \$50 will be automatically assessed** on the account to begin the disconnect procedure regardless if the service is physically disconnected or not. If the 25th falls on a weekend, payment must be received by 5:00pm on the next business day to avoid disconnection of services and assessment of additional fees.
6. The Customer(s) understands that any account remaining unpaid after the close of the business day on the 25th will have water service disconnected the following day. Reconnection of water/wastewater will be made the following business day only after all associated fees and penalties have been paid in full.
7. The Customer(s) understands that if this is for a commercial business that the Customer(s) will be required to pay sales tax for commercial services.
8. The Customer(s) understands that a (non-refundable) **fee of \$10.00 shall be charged to have the account established** and a non-refundable fee of \$10.00 for any future requests for having services temporarily disconnected and

reconnected. Reasons for a temporary disconnection and/or connection shall include but not be limited to the following: going out of town, water leak, weather, cleaning, and vacant.

9. Pursuant to Section 250.140 RSMo, water/wastewater services are deemed to be furnished to both the occupant and owner of the premises receiving such service and the City of New Bloomfield shall have the power to sue the occupant or owner, or both, of such real estate in a civil action to recover any sums due for such services, plus a reasonable attorney's fee to be determined by the court.
10. The Customer(s) understands that the City, its agents, employees and assigns shall have the right to enter upon the premises served by the City which premises are herein described for the purposes of inspection, repair, replacement and discontinuance of service to the premises.
11. The Customer(s) herewith grants to the City, its agents, employees and assigns the right to enter onto the premises herein described at any and all reasonable times without notice to the Customer(s) for the purpose or purposes of repairing such service, replacing such service, commencing or turning on said service and for the purpose of discontinuing said service.
12. The Customer(s) understands that all statements made herein are true and accurate to the best of Customer(s) belief.

Customer (Signature)

Attested to by: _____
City Clerk

General Q's & A's

Q: What if I have a pet?

- Ordinance 686-12 prohibits any person from allowing their dog or cat to run at large. "Running at large" is defined to be the presence of a dog or cat at any place except upon the premises of the owner or possessor. A dog or cat, however, shall not be considered to be running at large if it is on a leash and thereby under the control of a person physically able to control it.
- Ordinance 686-12 prohibits any person or household to own, possess, or harbor, at one location within the city, more than a total of four (4) dogs or cats over the age of four (4) months.
- Ordinance 664-11 prohibits keeping, harboring, owning, or possessing in any way, within the corporate limits of the City of New Bloomfield, any pit bull. Pit bull dog is defined to include: Staffordshire Bull Terrier breed, American Pit Bull Terrier breed, American Staffordshire Terrier breed, and any mixed breed of dog which contains as an element of its breeding or has the appearance and characteristics of being predominantly of the breeds previously listed.
- Ordinance 715-14 prohibits any person from keeping/possessing poultry, fowl, swine, livestock, bovine or equine animals within the corporate limits of said city.

Q: What if I have a business?

- If you have a business within the city limits you must complete a business license application and pay applicable fees (\$25). This can be completed at City Hall.

Q: What if I hire someone to complete work on my house or yard?

- If you hire someone to complete work on your home or yard that individual must possess a city business license. A list of businesses who possess a valid city business license can be found on our website or by calling City Hall. If the individual you are hiring does not have a license, please advise them that they must obtain a city business license before they conduct any business for you.

GENERAL CITY ORDINANCES TO KNOW:

- Ord. 729-15 **Lawns** must be maintained and grass/vegetation kept less than **8 inches**, this includes private property all the way up to the street, including the ditch and culvert area.
- Ord. 547-04 **Garage sales** may only last three consecutive days, and residents are only allowed three garage sales per year.
- Ord. 596-05 **Building permits** are required from the City for any structure that is more than one hundred square feet (10x10) of usable floor space. (Does not include decks, patios, or concrete pads).
- Ord. 528-02 **Speed limit** within City limits is 25 mph unless otherwise posted.
- Ord. 729-15 No person shall allow any partially dismantled, wrecked, junked, discarded or otherwise non-operating motor vehicle to remain on property longer than ten days; does not apply with regard to any vehicle in an enclosed building or so located upon the premises as not to be readily visible from any public place or from any surrounding private property.
- Ord. 716-14 Fences, shrubs, plants, trees, and vegetation are regulated in city limits. Before planting or erecting any fences, please request a copy of the full ordinance to ensure you are in compliance.

Q: When is my utility bill due?

- Payment for water/sewer/trash services is due **before the close of the business day (5:00 pm) on the 15th** of every month. Payment received after that time will result in a **penalty being assessed of 10% of the total bill or a minimum charge of \$5 (five dollars), whichever is greater**. If the 15th falls on a weekend, payment must be received by 5:00pm on the next business day to avoid late fees.
- If full payment plus penalties is not received **by the close of the business day (5:00 pm) on the 25th**, a **fee of \$50 will be automatically assessed** on the account to begin the disconnect procedure **regardless if the service is physically disconnected or not**. Any account remaining unpaid after the close of the business day on the 25th will have water service disconnected the following day. Reconnection of water will occur the following business day only after all associated fees and penalties have been paid in full. If the 25th falls on a weekend, payment must be received by 5:00pm on the next business day to avoid the disconnect process and penalty being assessed.
- **Water, sewer and trash are all included on one bill**. You should receive your bill during the first week of each month. If you do not receive your bill during that time, it is your responsibility to contact City Hall to get a copy of your bill.

Q: Where/How do I pay my bill?

- ✓ Leave payment in the night drop box located outside of City Hall at 501 Glenwood or
- ✓ Mail to the City Hall at PO Box 77, New Bloomfield, MO 65063
(do not mail to 501 Glenwood) or
- ✓ Drop payment off at City Hall during business hours (8:30am to 5:00pm). The office is closed from Noon to 1:00 pm for lunch. Occasionally City Hall will be closed due to the City Clerk being away from the office for development, City business, vacation, or sick days.
- ✓ Pay with debit/credit card online or by phone. Call 1-800-701-8560 or pay online at www.newbloomfieldmo.com.

PAYMENTS LEFT IN THE OVERNIGHT BOX ARE AT YOUR OWN RISK. ~ THE CITY IS NOT RESPONSIBLE FOR ANY PAYMENTS LEFT IN THE OVERNIGHT BOX.

Q: When will my trash be picked up?

- Trash pick-up is early every Wednesday morning. Trash receptacles may be set out at the curb Tuesday after 4:00 p.m. and should be removed from the curb by 6:00 p.m. the day of trash collection.
- **If there is a holiday, trash service is pushed back to Thursdays.** If your trash has not been picked up on Wednesday and there was a holiday in the week, leave it out for Thursday morning pickup.
- Your trash service is provided by Allied Waste Services and billed by the City of New Bloomfield. You should not receive a separate bill from Allied Waste. If you do, please contact City Hall.
- A trash receptacle is provided by Allied Waste Services. **Only trash placed inside the Allied receptacle will be picked up and emptied each week.**
- Once a year (typically late Spring/early Summer) Allied will offer a “Spring Clean Up” at which time you are able to place miscellaneous household items out for pick up. Notices will be sent out prior to the scheduled date providing the date and guidelines for this service.

Services inside City Limits

New Bloomfield City Hall	573-491-3614
<i>City Hall Office Hours</i>	<i>8:30 am to 5:00 pm (Closed for lunch from 12-1:00 pm)</i>
New Bloomfield Police Department (located inside City Hall)	911 for emergencies For non emergencies, call 491-3600.
New Bloomfield Post Office	573-491-3717
<i>Post Office Hours</i>	<i>9:30 am to 1:30 pm Monday - Friday 10:00 am to Noon on Saturdays</i>
New Bloomfield Fire Department	573-491-4249
Ameren UE (electricity)	800-552-7583
Callaway Electric Cooperative (electricity)	573-642-3326
CenturyLink (landline phone service & internet)	866-400-9203
New Bloomfield Schools	573-491-3700

Community Information

City of New Bloomfield Council Meetings are usually held the 2nd Thursday of every month at 6:00pm at City Hall. Citizens are welcome to attend. If you have a concern to address with the Council please submit a request to the City Clerk two weeks in advance of the next council meeting to be added to the agenda.

New Bloomfield Municipal Court is held one Monday of every month at 5:30 pm; dates are available at City Hall.

New Bloomfield Civic Association produces a monthly newsletter called the **Newsblaster** that is usually distributed the first week of every month. Electronic copies can be viewed online at the City’s website or hard copies can be picked up Bank Star One, City Hall, New Bloomfield Post Office, and Midway station.

Visit our website for more information about the City at www.newbloomfieldmo.com.