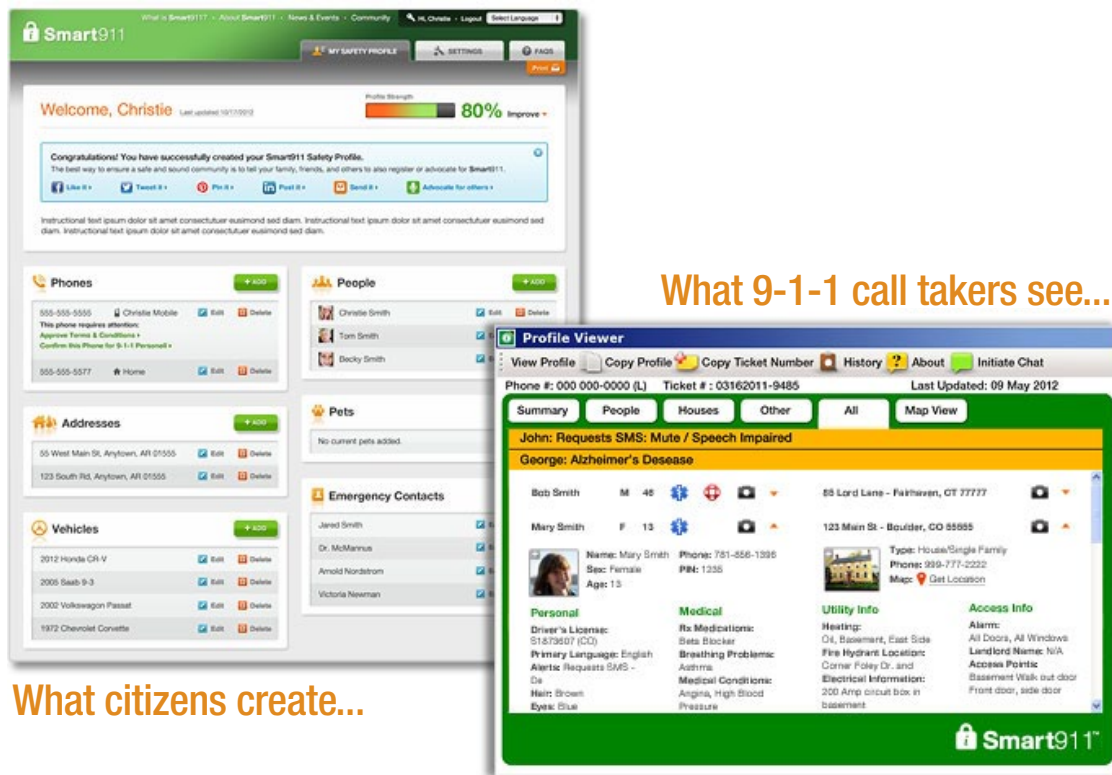


# Smart911 Fact Sheet

## What is Smart911?

Smart911 is a service that allows residents to create a free Safety Profile for their household that includes any information they want 9-1-1 and first responders to have in the event of an emergency. Then, when anyone in that household dials 9-1-1 from a phone associated with their Safety Profile, their profile is immediately displayed to the 9-1-1 call taker providing additional information that can be used to facilitate the proper response to the proper location. At a time when seconds count, Smart911 provides details that could impact response the second an emergency call is placed, which could be the difference between life and death.

## How does Smart911 work?



The image displays two screenshots of the Smart911 web application. The left screenshot shows a user's profile creation progress, with a 'Profile Strength' of 80%. The right screenshot shows a detailed profile view for a user named John, with a ticket number of 03162011-9485. The profile includes sections for Personal, Medical, Utility Info, and Access Info.

**What citizens create...**

**What 9-1-1 call takers see...**

## How can I sign up?

You can sign up for Smart911 at [www.smart911.com](http://www.smart911.com) and create a Safety Profile for your household to give 9-1-1 valuable information about yourself, family members, your home, pets and even vehicles that will display automatically on the 9-1-1 call taker's screen when you make an emergency call. It's private and secure and you control what information is in your profile. These details can save seconds or even minutes during an emergency.